

# A GUIDE

## to Supporting Perpetrators of Anti-Social Behaviour



This Document has been Read and Approved by the  
**Tenants Editorial Panel**

We use the term 'resident' to describe anyone living in one of our homes or receiving one of our services. This includes tenants, leaseholders and shared owners.

# Supporting Perpetrators of Anti-Social Behaviour

This leaflet explains what support you can expect from Cosmopolitan Housing Association if you are the perpetrator of Anti-Social Behaviour.

## What is Anti-Social Behaviour?

The term Anti-Social Behaviour covers a wide range of unacceptable activity that has a negative effect on the quality of life for those who suffer from it. Terms such as disorder, nuisance, harassment, racial harassment, hate crime and domestic violence are also used to describe some of this behaviour. When this type of behaviour takes place, there are both victims and perpetrators.

### Who are perpetrators?

Perpetrators are individuals who behave in a way which causes a nuisance or annoyance to their neighbours or any other person. Research has shown that in many cases the perpetrators of Anti-Social Behaviour may be in need of support. This Guide sets out what we can do to help.

This does not mean that action will not be taken against the perpetrators. Enforcement should be matched with support for the perpetrator, to tackle the cause of their Anti-Social Behaviour. Cosmopolitan Housing Association is committed to tackling all forms of anti social behaviour. Anti-social or disruptive behaviour can be a sign that a person is not coping with independent living and needs support. The Association will be able to signpost those in need of support to various agencies who can assist with their needs.

### Why support perpetrators?

There are many factors, which cause people to act in an anti-social or disruptive way, such as drug and alcohol use, poor parenting, mental health issues or depression. Other issues can also contribute to the way people behave such as poor education and job prospects, debt and poor health.

By helping people to tackle these issues, we can help strengthen communities and make our neighbourhoods safer and better places to live.

This is a more effective way of dealing with Anti-Social Behaviour than simply relying on traditional legal action such as evictions.

### **What kind of support is available?**

There is a wide range of support available through different agencies including;

- Youth Support.
- Counselling.
- Advocacy.
- Support for Parents.
- Acceptable Behaviour Contracts.
- Tenancy Support.
- Drug and Alcohol Misuse Support.
- ADFAM - Drugs and Alcohol Family Support.
- Family Intervention Projects.

The Tenancy Management Officer will work with the perpetrator, and in many cases their family, to decide the most appropriate way of tackling the offending behaviour. This is often with the help of partner agencies.

### **What if the support doesn't work?**

If the support does not work we have a range of legal remedies to tackle Anti-Social Behaviour such as:

- Anti-Social Behaviour Orders.
- Anti-Social Behaviour Injunctions.
- Demotion of Tenancy.
- Possession (i.e. eviction).

We will only use these powers if there is no alternative or the perpetrator refuses or declines our help.

### **Agency contact details**

We will work with you and partners to identify the most suitable agencies who may be able to assist. In addition to the national agencies given on the next page there are a number of agencies that deal with specific requirements and local agencies depending on where you live.

**Drug & Alcohol Misuse Talk to Frank:** national resource with info and links to support and advice services at: [www.talktofrank.com](http://www.talktofrank.com) tel: **0800 776600**.

**ADFAM National Organisation** which provide support and information on where to get help for families dealing with drugs and alcohol. [www.adfam.org.uk](http://www.adfam.org.uk) tel: **020 7928 8898**.

**Young People Connexions** access, advice and info on line at [www.connexions-direct.com](http://www.connexions-direct.com) or find out your local connexions centre tel: **080 800 13219**.

**Help for Parents & Children Parentline Plus** is an organisation to help parents using tools and tips through to local groups and parenting workshops. Call **0808 800222** or visit [www.parentlineplus.org.uk](http://www.parentlineplus.org.uk) for information for your area.

**General Citizen Advice Bureau** for details of go to [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk) or contact your local office.

**MIND** - is the leading mental health charity in England and Wales. **0845 766 0163** or advice and information is available on line at [www.mind.org.uk](http://www.mind.org.uk)

**This document is available translated into your own language and in large print, braille and audio tape on request.**

यह दस्तावेज आपकी भाषा में अनुदित रूप में भी उपलब्ध है। विवरण के लिए कृपया इस कार्यालय से उपलब्ध "हमारी सेवा पुस्तिकाओं की गाइड" प्रकाशन देखें।

ਇਸ ਦਸਤਾਵੇਜ਼ ਦਾ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿੱਚ ਅਨੁਵਾਦ ਉਪਲਬਧ ਹੈ। ਵੇਰਵਿਆਂ ਲਈ ਦੋਸ਼ ਪ੍ਰਕਾਸ਼ਨ "ਸਾਡੇ ਸੇਵਾ ਲੀਫਲੈਟਾਂ ਸੰਬੰਧੀ ਗਾਈਡ", ਜੋ ਇਸ ਦਫ਼ਤਰ ਤੋਂ ਮਿਲ ਸਕਦੀ ਹੈ।

یہ دستاویز آپ کی زبان میں ترجمہ شدہ شکل میں بھی دستیاب ہے کتابچہ بعنوان "ہماری خدمات" دیکھیں

هذا المستند متوفر أيضا رجمًا إلى لغتكم،  
للمزيد من التفصيل برجاء الإطلاع على نشرة " دليل خدماتنا "  
المتوفر مرع هذا المكتب

এই ডকুমেন্টটি /লেখটি আপনার নিজের ভাষায় অনুদিত পাওয়া যাবে, 'গাইড টু আওয়ার সার্ভিস লিফলেটস'  
(আমাদের পরিষেব পত্রিকার নির্দেশিকা) প্রকাশনা দেখুন, বিশদ বিবরণের জন্য, যা এই অফিসে পাওয়া যাবে।

這份資料冊已有中文譯本，請參閱《我們的服務 介紹資料冊指引》，  
請向我們 辦公室詢問這份 摺 之詳情。

Waxaad kaalood heli kataa dukumeentigani oo ku qoran luqaddaada, fadlan waxaad eegtaa "Kaaliyaha xaashida adeegyadena" oo laga heli karo xafiiskani.

Ky dokument është poashtu i përkthyer në gjuhën tuaj, ju lutemi shikoni botimin "Udhëzime për shërbimet tona në fletpalosjet", që mund t'i gjeni në këtë zyrë, për të dhëna.



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Cosmopolitan Housing Association is a Charitable Industrial and Provident Society.