

# A GUIDE

to

Supporting Perpetrators of  
Anti-Social Behaviour



We use the term 'resident' to describe anyone living in one of our homes or receiving one of our services. This includes tenants, leaseholders, shared owners and those people living in supported or sheltered accommodation.

# Supporting Perpetrators of Anti-Social Behaviour

This leaflet explains what support you can expect from Cosmopolitan if you are the perpetrator of Anti-Social Behaviour.

## What is Anti-Social Behaviour?

The term Anti-Social Behaviour covers a wide range of unacceptable activity that has a negative effect on the quality of life for those who suffer from it. Terms such as disorder, nuisance, harassment, racial harassment, hate crime and domestic violence are also used to describe some of this behaviour.

When this type of behaviour takes place, there are both victims and perpetrators.

### Who are perpetrators?

Perpetrators are individuals who behave in a way which causes a nuisance or annoyance to their neighbours or any other person. Research has shown that in many cases the perpetrators of Anti-Social Behaviour may be in need of support. This Guide sets out what we can do to help.

This does not mean that action will not be taken against the perpetrators. Enforcement should be matched with support for the perpetrator, to tackle the cause of their Anti-Social Behaviour. Cosmopolitan Housing Association is committed to tackling all forms of Anti-social behaviour.

Anti-social or disruptive behaviour can be a sign that a person is not coping with independent living and needs support. The Association will be able to signpost those in need of support to various agencies who can assist with their needs.

### **Why support perpetrators?**

There are many factors, which cause people to act in an anti-social or disruptive way, such as drug and alcohol use, poor parenting, mental health issues or depression. Other issues can also contribute to the way people behave such as poor education and job prospects, debt and poor health.

By helping people to tackle these issues, we can help strengthen communities and make our neighbourhoods safer and better places to live.

This is a more effective way of dealing with Anti-Social Behaviour than simply relying on traditional legal action such as evictions.

### **What kind of support is available?**

There is a wide range of support available through different agencies including;

- Youth Support
- Counselling
- Advocacy
- Support for Parents
- Acceptable Behaviour Contracts
- Tenancy Support
- Drug and Alcohol Misuse Support
- ADFAM - Drugs and Alcohol Family Support
- Family Intervention Projects.



The Tenancy Management Officer will work with the perpetrator, and in many cases their family, to decide the most appropriate way of tackling the offending behaviour. This is often with the help of partner agencies.

### **What if the support doesn't work?**

If the support does not work we have a range of legal remedies to tackle Anti-Social Behaviour such as:

- Anti-Social Behaviour Orders
- Anti-Social Behaviour Injunctions
- Demotion of Tenancy
- Possession (i.e. eviction).

We will only use these powers if there is no alternative or the perpetrator refuses or declines our help.





## Agency contact details

We will work with you and partners to identify the most suitable agencies who may be able to assist. In addition to the national agencies given below there are a number of agencies that deal with specific requirements and local agencies depending on where you live.

**Drug & Alcohol Misuse Talk to Frank** national resource with info and links to support and advice services at: [www.talktofrank.com](http://www.talktofrank.com) tel: **0800 776600**.

**ADFAM National Organisation** which provide support and information on where to get help for families dealing with drugs and alcohol.  
[www.adfam.org.uk](http://www.adfam.org.uk) tel: **020 553 7640**.

**Young People Connexions** access, advice and info on line at [www.direct.gov.uk/en/youngpeople](http://www.direct.gov.uk/en/youngpeople) or find out your local connexions centre tel: **080 800 13219**.

**Help for Parents & Children Parentline Plus** is an organisation to help parents using tools and tips through to local groups and parenting workshops. Call **0808 800222** or visit [www.parentlineplus.org.uk](http://www.parentlineplus.org.uk) for information for your area.

**General Citizen Advice Bureau** for details of go to [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk) or contact your local office.

**MIND** is the leading mental health charity in England and Wales. **0300 123 3393** or advice and information is available on line at [www.mind.org.uk](http://www.mind.org.uk)



If you wish to have this document translated into your chosen language, please tick the relevant box below and return to Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

This document is available in large print, Braille and audio tape on request.

إذا لديك الرغبة في الحصول على هذه الوثيقة مترجمة إلى اللغة التي تختارها، أرجو أن تضع علامة على الصندوق وترجعه إلى هيئة إسكان كوسمبوليتان.

Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

(Arabic)

如果您想把这份文件翻译成中文，请在空格内划✓，然后把传单寄回：Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY

(Chinese – Simplified)

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(Chinese – Traditional)

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Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY

(Kurdish)

Jeśli chcieliby Państwo otrzymać tłumaczenie tego dokumentu w wybranym języku, prosimy odhaczyć okienko i odesłać do: Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

(Polish)

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(Somali)

Bu belgenin seçtiğiniz dile tercüme edilmesini arzu ediyorsanız, lütfen kutuyu işaretleyin ve Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY adresine geri gönderin.

(Turkish)

Please be aware that Cosmopolitan Housing Association may record any incoming or outgoing telephone calls as part of our commitment to providing excellent customer service.



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www.cosmopolitanhousing.co.uk

Cosmopolitan Housing Association is a Charitable Industrial and Provident Society.

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