

# AN INTRODUCTION

to  
Cosmopolitan Housing  
Association



We use the term 'resident' to describe anyone living in one of our homes or receiving one of our services. This includes tenants, leaseholders, shared owners and those people living in supported or sheltered accommodation.

# An Introduction to the Association

Cosmopolitan Housing Association (CHA) was established in 1969 as Liverpool and District Student Housing Association.

The organisation has undergone several name changes, most notably to Young Persons Housing Association, before adopting its present name.

The organisation's specialist roots are well described by the previous names, initially concentrating on the development and management of accommodation for students and young people.



Since its establishment, the organisation has grown organically through a mixture of partnership working and the adoption of a nimble approach.

Its flexibility has been its strength, adapting to the changing environment and obtaining new developments through securing, grant funding and building a reputation for deliverability.



The formation of Cosmopolitan Housing Group represents the most recent chapter in the organisation's development.

Formed on 1 April 2003, the Group created Sister Companies to Cosmopolitan Housing Association, one for the development of student homes and the other to undertake commercial developments.

Cosmopolitan Housing Association owns and manages over 2,500 homes for a broad range of client groups in Liverpool, Knowsley, Sefton, Wirral, Halton, West Lancashire, Warrington, West Cheshire and St Helens. The Association also acts in the landlord role for specialist supported housing providers across the country.



If you wish to have this document translated into your chosen language, please tick the relevant box below and return to Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

This document is available in large print, Braille and audio tape on request.

إذا لديك الرغبة في الحصول على هذه الوثيقة مترجمة إلى اللغة التي تختارها، أرجو أن تضع علامة على الصندوق وترجعه إلى هيئة إسكان كوسمبوليتان.

Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

(Arabic)

如果您想把这份文件翻译成中文，请在空格内划✓，然后把传单寄回：Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY

(Chinese – Simplified)

如果您想把这份文件翻译成中文，请在空格内划✓，然后把传单寄回：Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY

(Chinese – Traditional)

ئەگەر حەز دەهەیت ئەم دۆکیومێنتەت بۆ سەر زمانی خۆت بۆ وەرئێگرێدریت ئەوا تکایە نیشانی ✓ لە چوارگۆشە بەدەر بێگەرێنەوه بۆ (کۆمەڵەی کوسمۆپۆلیتان بۆ خانووبەهەر) بۆ ئەم ناوینشانە:

Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY

(Kurdish)

Jeśli chciałby Państwo otrzymać tłumaczenie tego dokumentu w wybranym języku, prosimy odhaczyć okienko i odesłać do: Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

(Polish)

Haddii aad jeclaan laheyd in documentigan luqad aad dooratay lagu soo turjumo, fadlan sax sanduuga oo u soo celi hey'adda guriyeynta ah ee Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

(Somali)

Bu belgenin seçtiğiniz dile tercüme edilmesini arzu ediyorsanız, lütfen kutuyu işaretleyin ve Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY adresine geri gönderin.

(Turkish)

Please be aware that Cosmopolitan Housing Association may record any incoming or outgoing telephone calls as part of our commitment to providing excellent customer service.



Cosmopolitan House, 2 Marybone, Liverpool L3 2BY,  
Telephone: 0151 227 3716 Fax: 0151 227 4991  
www.cosmopolitanhousing.co.uk

Cosmopolitan Housing Association is a Charitable Industrial and Provident Society.

CSL/007/JULY11