

A GUIDE

to
Disabled Adaptations



This Document has been Read and Approved by the

**Tenants
Editorial
Panel**

We use the term 'resident' to describe anyone living in one of our homes or receiving one of our services. This includes tenants, leaseholders and shared owners.

Disabled Adaptations

If you or a member of your household are having difficulty using your home due to long term illness or disability, you can ask Cosmopolitan to adapt it.

Who should I contact if I want a major adaptation?

Examples of a major adaptation may include the fitting of a stair lift or level access shower. If you need an adaptation of this type, you should contact either your GP or your Local Social Services department. You will find their number in your telephone directory. Social Services will arrange for an Occupational Therapist to attend your home to assess what type of adaptation would be best suited to your individual needs.

Who should I contact if I need a minor adaptation?

Examples of a minor adaptation may include a grab rail, flashing doorbell or vibrating smoke alarm. If you need an adaptation of this type, you should contact the Allocations and Support Team on **0151 224 0202**.

How long will I have to wait?

If you require a minor adaptation this can be requested via a tenant self referral and will be carried out within 28 days.

To register a self referral contact a Supported Housing Officer on **0151 224 0202**.

If a medical assessment is required, the wait is likely to be considerably longer, with an estimate of 12-24 months.

Does Cosmopolitan carry out all adaptation requests?

When considering a request for an adaptation, Cosmopolitan will consider the following factors:

- How urgent the Occupational Therapist assesses the individual application to be.
- What adaptations have already been carried out within the property.
- Whether the property is suitable for the adaptation request.
- The cost of the adaptation.
- The long term needs of the household.
- The suitability of alternative accommodation.

If you wish to obtain additional information regarding any adaptation to your home, please contact the Allocations and Support Team at Cosmopolitan on **0151 224 0202**.





If you wish to have this document translated into your chosen language, please tick the box and return to Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

إذا لديك الرغبة في الحصول على هذه الوثيقة مترجمة إلى اللغة التي تختارها، أرجو أن تضع علامة على الصندوق وترجعه إلى هيئة إسكان كوسمبوليتان.

Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

(Arabic)

如果您想把这份文件翻译成中文，请在空格内划✓，然后把传单寄回：Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY

(Chinese – Simplified)

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(Chinese – Traditional)

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Cosmopolitan Housing Association ,Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY

(Kurdish)

Jeśli chcieliby Państwo otrzymać tłumaczenie tego dokumentu w wybranym języku, prosimy odhaczyć okienko i odesłać do: Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

(Polish)

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(Somali)

Bu belgenin seçtiğiniz dile tercüme edilmesini arzu ediyorsanız, lütfen kutuyu işaretleyin ve Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY adresine geri gönderin.

(Turkish)



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Cosmopolitan Housing Association is a Charitable Industrial and Provident Society.