

What's NEW!


COSMOPOLITAN
HOUSING ASSOCIATION

Cosmopolitan Housing Association
is a Charitable Industrial and
Provident Society.

SUMMER 2011



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This
Document has
been Read and
Approved by
Residents



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Welcome to the Summer edition of What's New!

Welcome to the summer edition of **What's New**. The Association is always looking at ways to provide a better service to our residents.

Therefore if you have any ideas on how we can improve any aspect of our service, please let us know via our email: getinvolved@cosmopolitanhousing.co.uk or telephone the Resident Involvement Team on: **0151 224 0204**.

Check us out on facebook®

The Association has now joined the social networking website of Facebook. Look out for us and feel free to add any comments or join in with a discussion, by simply clicking the 'like' button.

It is another great way of our residents interacting with us and giving us feedback on our services. You can now access facebook via our website at:

www.cosmopolitanhousing.co.uk

Free On-line Services for Residents HAVE YOU REGISTERED?

You can now access information about your home from your computer. This on-line service currently allows you to:

- View your current rent account details
- View your repairs history
- View the status of any current repairs reported

Further additions will be on line soon.

HOW DO I REGISTER?

Simply log on to our website at:

www.cosmopolitanhousing.co.uk, and go to 'See my Data'.

Once you have registered, your application will be processed and you will be sent your own log-on details and PIN number which will allow you to access your personal information.

This quick and easy to use service will give you access to personal information about you and your home 24 hours a day.

For further information contact the Resident Involvement Team on **0151 224 0204** or email:

getinvolved@cosmopolitanhousing.co.uk



Update from Cosmopolitan Scrutiny Panel

Dear Resident,

Since forming in October 2010, we have had a busy time trying to set up our panel, sorting out a chairperson and secretary, which, for the time being will be done on a rota basis for two months each. That way we can learn from each other, and know precisely what the job entails before voting on a more permanent basis.

We have had a lot of training on various aspects of social housing and the rules and regulations and several visits to various Cosmopolitan Housing Association properties. We also had a visit along with other residents to Chester and District Housing Trust, (which was recently advertised in a bulletin update). We spoke with various residents and staff before being shown around some properties and Trustworks (their own repair company). Therefore, we have seen what can be achieved, and now we want to help Cosmopolitan achieve the same standards.

By understanding what our residents vision is and help address failing areas, together we can look forward to a brighter future, by listening to each other, building and maintaining quality affordable housing and supporting communities.

We need your help in the form of volunteers to serve on various groups, including the Scrutiny panel. The Association need to know what we, the residents, want changing, so voice your opinion, fill in those questionnaires honestly, let us and the Association know how you see things at the moment, and how you see the future.

If you would like to become part of the Scrutiny Panel then please contact the Resident Involvement Team for further information or a recruitment pack on: **0151 224 0204** or email: **getinvolved@cosmopolitanhousing.co.uk**.

We are an independent panel, formed from residents because of government policy, and will look into areas where you have shown concern, especially communication, so your input is essential to how successful we are.

In view of our independence, the panel needs a new name; therefore, we would like to offer up a £10 shopping voucher to a resident who comes up with the best name.

Please forward entries, by Friday 5th August, to the Resident Involvement Team at: **getinvovled@cosmopolitanhousing.co.uk**

or telephone: **0151 224 0204**.

We will keep you updated on **www.cosmopolitanhousing.co.uk**, and in future newsletters.

Kind Regards

Cosmopolitan Scrutiny Panel



INVESTMENT IN HOMES

Last year the Association invested over £1million pounds in undertaking planned maintenance programmes. These programmes which were identified through the stock condition survey included a kitchen renewal programme, a window and door renewal programme and an external repair and painting scheme.

The kitchen renewal programme was carried out by our contractor Frank Rogers Ltd and included over 140 homes. During this programme residents were given a choice of worktop colour, cupboard door fronts, floor coverings and wall tile colours. The programme included amongst others homes in:

Fulshaw Close, Dover Street, Pool Lane, Aigburth Drive

The window and door renewal programme was carried out by Lyjon Company to 62 homes. During this programme where a new front door was required, residents were given a choice of styles to choose from. The programme included amongst others homes in:

Empire Road, The Woodlands, Clifton Road

The external repair and painting scheme was also carried out by Lyjon Company to 351 homes. This programme involved completing all repairs to the outside of residents homes and then redecorating all paintwork including fencing. The programme included amongst others homes in:

Cathcart Street, McGill Court, Big Meadow Road

Following the completion of these works the Association continues to develop its improvement programmes and external repair and painting schemes to ensure our properties remain in good condition and looked cared for in the future.



ANNUAL REPORT 2010/2011 ANNUAL REPORT 2010/2011

Cosmopolitan Housing Association is currently working with residents to put together the 2010/2011 Annual Report, which will be available on request from mid August.

If you would like to receive the Annual Report please contact the Resident Involvement Team on: **0151 224 0204**, email: **getinvolved@cosmopolitanhousing.co.uk** or download from our website: **www.cosmopolitanhousing.co.uk**.



Going Underground



The giant pellet ball that will help to heat Bootle's new high tech greener homes

Cosmopolitan Housing Group has formed a joint venture company with environmental energy specialists Sea2Sky Ltd, to be known as RHI Energy UK Ltd, which will provide low-cost, eco-friendly heating to tenants across Merseyside and the North West.

The company is piloting the hi-tech low carbon Biomass heating system at one of the Association's latest developments of 12 self-contained flats on Balliol Road in Bootle. The Biomass energy system runs on specially treated wooden pellets, reducing customer's energy bills and eliminating the need for individual gas boilers. A giant pellet ball, capable of storing up to 6 months supply of fuel has recently been installed into a 4m deep hole in the grounds of the development. The fully automatic system feeds the wooden pellets through to the boiler, underground. This is linked to an on-line monitoring system that provides immediate notifications of anomalies, and alerts the control centre when fuel deliveries are required.

Installing this system has increased the development's Sustainable Homes Code from level 3 to 4, due to the reduction in carbon emissions. As part of the pilot project, the Association will also install the Biomass system at its Holly Road development with a view to rolling it out across all of the group's 4,000 plus homes over the coming years.

FULL STEAM AHEAD

for supported housing conversion in Kensington, Liverpool



Local residents and potential service users were given the chance to see how a planned conversion of a derelict grade II listed building in Kensington will provide much needed accommodation for people with physical and learning disabilities.

The Association was granted planning permission to redevelop the former old people's home on Holly Road, Kensington, in partnership with L'Arche, a Christian based support provider. Work commenced in January 2011 on the building at 12 Holly Road, adjacent to St Sebastian's Catholic Primary School, which has been empty for five years.

Wellcare Construction will convert the property into supported living units for up to nine adults with learning and physical disabilities. Day to day support will be provided by L'Arche Liverpool, with Cosmopolitan managing the property itself.

The £1.3m project is being delivered without grant subsidy and will take around 12 months to complete.

PROPERTY LADDER

Climbing The



The Abraham family enjoy the benefits of shared ownership at Aveling Drive, Banks, Near Southport...

Looking for a new home in the West Lancashire area?

Want to get on the property ladder but worried about the cost?

Cosmopolitan Housing Association is now offering newly completed homes for first time buyers to purchase on a shared ownership basis at Aveling Drive, Banks.

Shared ownership allows would-be homeowners to purchase a share in their property's value, paying rent on the un-owned portion to the housing association, with the option to progress to outright ownership as financial circumstances allow.

It has proved the perfect recipe for Joanne and Barry Abraham who recently purchased a 50% share in their £165,000 Cosmopolitan home at Aveling Drive.

Before buying a stake in the four bedroom house, the Abrahams had spent six years renting a two bedroom property in Scarisbrick.

The property at Aveling Drive seemed to be the ideal option for the Abrahams since having two children, as it was bigger and closer to Mrs Abraham's work and family. Securing a mortgage at only 50% of the property's value also proved easier in the current difficult lending climate. The rent on the un-owned 50% meanwhile comes to an affordable £210 per month.

The family of four moved in to the property in February 2011 and are delighted with their decision.

Barry Abraham said: "We are really pleased with the property. Shared ownership has meant we can own a share in our own home and it doesn't cost us any more per month than when we rented a smaller place. Now that we have two young children, we really appreciate the extra bedrooms and the location of this house is just perfect for us in terms of work and family being close by. It's a nice spot here, very rural and a great place for our children to grow."



Aveling Drive is made up of 16 houses and four bungalows with an initial 25% share of a two bedroom house costing as little as £39,000.

Only one, three-bed property is now available on Aveling Drive under the Rent To Homebuy scheme.

To find out more about this or any of Cosmopolitan's other properties please contact Sarah Navis or Joanne Oliver on:

0151 227 3716

or visit: www.cosmopolitanhousing.co.uk/findahome/homesforsale.php

the Royal wedding



Halton residents celebrate the Royal Wedding and further refurbishment works to their local community centre.

The Lodge Community Centre on Whitchurch Way, Runcorn was a hive of activity on Friday 29th April 2011 as local families came together to enjoy double celebrations.

The Lodge Community Group organised the free event to celebrate the Royal wedding and unveil further refurbishment works that have been recently completed at the community centre.

The event was a great success with all ages and included magic tricks, a table top sale, face painting and a bouncy castle as well as refreshments.

Following the extensive £74,000 refurbishment works in 2010, the completion of phase two means Halton Lodge Community Centre now boasts new bathrooms and baby changing facilities, a disabled toilet cubicle and new flooring in the main hall, corridor and bathrooms.

The work has been funded by Cosmopolitan Housing Association, Halton Borough Council Area Forum, WREN and the Lodge Community Group who run the centre.

Jane Higgins, Chair of The Lodge Community Group, said at the event: "This has been a fantastic celebration that not only marked the Royal Wedding but the completion of the refurbishment of The Lodge Community Centre. It was lovely to see so many members of the community come out and support us today. The Lodge Community Group would like to thank those who contributed to the success of the project and we are looking forward to the Centre being used more."

Kristene Karaski, Regeneration Officer with Cosmopolitan, said: "Volunteers such as the members of The Lodge Community Group are valued so much by Cosmopolitan Housing. The Group have worked for the past three years to see this project completed raising almost £100,000 to ensure the community centre can be refurbished. This is now a fantastic local facility and we are all very excited at the prospect of the Centre being of further benefit to the community."

If you would like to know more about activities at the Community Centre or if you would like to get involved and become a volunteer please contact Kristene Karaski on: **0151 224 0387** or email: kkaraski@cosmopolitanhousing.co.uk

Congratulations!

We would like to congratulate one of our tenants, Sarah Hockey, for gaining a 'Certificate in Housing Practice Level 2'.

Sarah Hockey said "*The course provided me with a fantastic opportunity to learn about housing related issues, and after achieving a distinction it has propelled me in the right direction for my career. It was like I had found the final piece of my jigsaw puzzle. The support from Cosmopolitan has been invaluable in my personal development - I really could not have achieved so much without them.*"



The course was funded by Cosmopolitan Housing Association and was organised in conjunction with other Register Providers such as Halton BC, LHT and Plus Dane Group.

Mangalore Fundraising Events



Cosmopolitan staff and residents and staff at Halton YMCA have all been busy raising funds to help an orphanage in Mangalore, India.

Some of the staff at Cosmopolitan proved they can laugh at themselves when they donned curly wigs, moustaches, shell suits and hair rollers for a charity 'Scouse Day'. Around 50 staff got into the spirit of things and paid £5 each for a two course lunch of traditional scouse served with crusty bread and pickled cabbage, followed by apple pie or chocolate gateaux, this raised over £200 for the orphanage.



Residents, staff and volunteers of Halton YMCA have also been fundraising and walked in the rain from Seacombe ferry to West Kirkby and then back to New Brighton taking a total of 4 hours and raising £250 towards their target.

These fundraising events are organised by Halton YMCA and Cosmopolitan, who work together throughout the year to raise an annual amount of £2,500 for the orphanage where all the children are affected by HIV / AIDS. The funding allows the Orphanage to buy essential medical supplies, which really make a difference to the children's quality of life. We are hoping to organise more fundraising events throughout this year.

Friends of Derby Park

Friends of Derby Park are delighted to announce their success in gaining 'Awards for All' funding.

Friends of Derby Park are a group of residents that work with Sefton MBC, Police, local schools and local housing providers to improve facilities and encourage positive use of Derby Park in Bootle. Since they were set up in 2009 they have been instrumental in the park achieving Green Flag status and are now focussed on encouraging community involvement in the park.

The group have now been successful in gaining £3,400 from 'Awards for All', this will allow for a summer of activities including Indoor and Crown Green Bowls, Football Tournament, Cricket Tournament, Dog Show, Bug Hunting, planting sessions and equipment to allow for activities to take place.

It is planned that these activities will allow young people to get involved with inter-generational activities and encourage more positive use of the park.

The group are delighted that their hard work has paid off and that they are able to contribute to the park becoming a hub for all of the community to use and enjoy. If you live in the area and would like receive further information please contact Kristene Karaski on: 0151 224 0387.



Home Care Link

At Cosmopolitan Housing Association we work in partnership with West Lancashire Council to provide a Home Care Link service for residents in their homes. Home Care Link is a system, which can be used to call for help in an emergency and is linked direct to a control centre, all at the push of a button on a telephone unit or pendant.

This service is ideal for older people, people with a disability or someone feeling vulnerable because they live alone.

We are currently putting together a waiting list for this service and have funding available in Liverpool and Wirral, which, if you are entitled to Housing Benefit, can be used to fund the weekly service charge for the service.

If you are interested in this service and would like to be included on our waiting list then please contact Andrea Murray - Supported Living Officer on:

0151 224 0304

or by Email:

amurray@cosmopolitanhousing.co.uk

NEW 'Luxury' Shower Rooms in Sheltered Housing

In response to the needs and requests of residents living in our Sheltered Accommodation on the Wirral and in partnership with the Wirral Home Improvement Team, we have now installed 'luxury' level access shower rooms in all three of our schemes.

We carried out a number of consultation sessions in conjunction with Wirral Home Improvement Team inviting residents to these sessions to allow them the opportunity to ask questions about the health benefits of the shower facility, the layout and decoration of the rooms and the overall long-term benefits.

The shower rooms that have been installed all have spacious, fully adapted level access showers, infrared body dryers that also assist in the relief of arthritis pain and joint discomfort, non-slip flooring, handrails, wash hand basin, modern towel heaters and toilet facilities.

Since work has been completed on the shower rooms we have received a lot of positive feedback from our residents, especially the infrared body dryer that has been highly recommended!



ALWAYS Room to Improve...

As a resident, are you interested in any training events that the Association has to offer?

Are you interested in learning more for your personal development or to assist you as a volunteer with the Association?

If so, have a look at the training or workshops that we could provide at no cost to you.

Training or Workshop	Description
Report writing skills/presentation	Learn how to develop and present a report.
Basic I.T skills	Learn the basics on how to use a computer .
Help with Money workshops	For residents who would like to receive advice on how to manage money, access credit unions, take out home contents insurance and help save money on utilities such as electricity, gas etc.
Assertiveness	Learn about different personalities and how to become more assertive.
Resident Inspector	Learn about assessing services, how to carry out reality checks, what makes a good inspector, interviewing techniques and mystery shopping.
Challenge and Scrutiny	Learn how to challenge the Association and monitor our performance.
Analysing Information/Data	Learn how to read information or data provided to you, to help assess a situation.
Cultures	Raise awareness on diversity and culture.
Governance	Understand the role of becoming a board member and understanding board papers.
Chairing and Committee Skills	Look at decision-making processes, chairing and committee skills, including specific meeting and questioning skills.

To express your interest please contact the Resident Involvement Team on: **0151 224 0204**, or email: getinvolved@cosmopolitanhousing.co.uk.

Lunch or refreshments will be included and out of pocket expenses can be reimbursed. Also check out some free learning/job websites and phone numbers to kick start you to a new life:

Career advice for young people: www.direct.gov.uk/en/YoungPeople/index.htm

Looking to learn: www.learndirect.co.uk Tel: **0800 101 901**

Looking for a job: www.jobseekers.direct.gov.uk

Is your Community Group Feeling the



We all have to tighten our belts during the current economic conditions. If you are a community group that needs help financially Cosmopolitan Housing may be able to help.

The Porter Awards, Cosmopolitan's community grants scheme has been developed to enable community groups to access a small amount of money to help groups achieve their aims. Groups can apply for up to £250 for local projects that demonstrates clear links to community involvement and social inclusion.

Cosmopolitan's Resident Involvement Review Team who meets on a monthly basis assesses all applications. Some examples of projects that have been supported through the Porter Awards are:

- Friends of Derby Park running costs
- Provision of DJ workshops for young people in Halton Lodge
- Community Fun day in Tanhouse, Skelmersdale
- Production of a DVD by local young people capturing their proposals for refurbishment of a redundant play area
- Runcorn Christmas Fayre



If your community group would like more information on the Porter Awards or you would like assistance in accessing other sources of funding please contact the Regeneration Team on **0151 227 3716**.

Cosmopolitan Housing Association

NEEDS YOU!

You can make a difference by giving your views in a way that suits you. We welcome all feedback whether it is positive or negative so that we can ensure our services improve.

The Association will offer all the support and information you need. Expenses will also be paid to cover the cost of transport, child-minding, interpretation and carer costs.

Ways in Which You Can Make A Difference:

-  **Board of Management**
The Board holds places for residents who possess the experience and skills to contribute to the management of the Association.
-  **Cosmopolitan Scrutiny Panel**
You will work as part of a team to monitor and scrutinise performance and services of the Association, representing the views of all residents.
-  **Service Review Teams**
The following review teams look at the services the Association has to offer. This can be done by going out onto estates, new developments, meeting residents to gain feedback, having one off focus groups, filling in questionnaires/surveys or attending meetings to look at policies and procedures, set targets for service standards and monitor outputs, performance indicators, and resident satisfaction. It all depends on how much time you can volunteer to us whether it is a few minutes or a couple of hours per month.
-  **Tenancy Management**
This team will look into areas of a tenancy in relation to anti social behaviour, abandoned tenancies, mutual exchanges, or variation of tenancy.
-  **Resident Involvement Review Team**
The team is instrumental in ensuring that residents have been involved in any changes, improvements, or new initiatives proposed within the organisation. Communication is key to this team, both to and from all our residents.



Repairs Review Team

This team will work in partnership with the Association and KHT Services to ensure that we meet the Decent Home Standard, deliver a quality repair service and planned maintenance programme, explore new initiatives and in doing so, improve value for money.



Development and Regeneration Review Team

This team will look to consult and engage with stakeholders on the Association's strategy to deliver good quality homes, to achieve value for money and explore new initiatives. Members will gain understanding of the development process and knowledge of approaches to regeneration both locally and nationally.



New Complaints Review Panel

This panel of recent complainants and interested residents will help the Association to improve its complaints handling procedure and identify opportunities to learn from complaints and improve our services.



New Income Management Review Team

The review team will look at service delivery in areas such as allocations, financial inclusion, financial exclusion, rent pursuance and rent arrears.



New Supported and Sheltered Living Review Teams

This review team will look at services provided by the Supported Living team such as adaptations to our properties, extra support for vulnerable residents and work carried out by external and specialist agencies.



Residents Association and Resident Groups

Staff can help residents to set up their own local residents group within their area. This may be to arrange social activities or to communicate with staff on service delivery issues, which may be failing in their area. This is a less formal way of communicating with the Association.



Resident Inspectors and Mystery Shopping

We are looking to increase our team of Resident Inspectors to monitor our services from behind the scenes. With training and support, you can get involved in auditing the Association's services. You can choose your level of involvement from making mystery shopping phone calls or visits to auditing our policies and procedures.



Re-launch Area Inspections

Do you have some concerns in the area you live? If you would like to get involved with staff on an inspection of the area you live, the Tenancy Management team can arrange this.



New Ideas / Feedback

Do you have any feedback or suggestions on how we can improve the services that we deliver? If so let the Resident Involvement Team know.

Tenancy Management Team Changes

The Tenancy Management team previously managed the Associations properties across 8 boroughs, on a case-by-case basis depending upon the workload and availability of officers. During 2010, increasing information became known to suggest that the service was not effective as it could be. The team had become too reactive, and therefore a change was needed. The service would become easier for residents to access and would improve Officer's knowledge of the local areas and the groups operating in that area.

In consultation with residents from the Tenancy Management Review Team it was decided that the association would trial a new system where-by each officer would have specific areas to manage. The trial has proved to be successful and the decision was made to continue with it.

If you would like to discuss any tenancy management issues such as anti-social behaviour, abandoned tenancies, mutual exchanges, or variation of tenancy then please contact your Tenancy Management Officer:-



Julie Ryan

for the Liverpool area on: **0151 224 0306**

or

email: **jryan@cosmopolitanhousing.co.uk**



Peter Bond

for Sefton, West Lancashire and Wirral on: **0151 224 0378**

or

email: **pbond@cosmopolitanhousing.co.uk**



Steve Loftus

for Halton, Knowsley, St Helens and Warrington on: **0151 224 0316**

or

email: **sloftus@cosmopolitanhousing.co.uk**



If you would like to report a case of Anti-Social Behaviour then your first point of contact should be

Enid Ammon on: **0151 224 0203**

or email: **eammon@cosmopolitanhousing.co.uk**

If you are unable to come to us, we can arrange to come to your home to discuss any issues you may be having with your tenancy.

Re-launch of Area Inspections

Due to requests from our residents, we are re-introducing area inspections. If you would like to get involved in an inspection of your area, please contact Enid Ammon for more details.

Welfare Reform

CHANGES

DO YOU HAVE ANYBODY OVER 18 LIVING IN YOUR HOUSEHOLD?

During the time since the New Government came to power, there has been a whole host of changes to the Welfare Benefit System with more to follow in the coming years.

One of the changes that have been implemented in April 2011 was a change in the rate of deductions from Housing Benefit for a non-dependant living in your household and this change means that the amount of benefit you receive may have gone down.

Below is a table illustrating the amount of deductions for non-dependants in 2011 compared to the rate in 2010.

Non-Dependant Deduction	Rate 2010	Rate 2011
Aged 25 or Over and on Income Support/Jobseeker Allowance	7.40	9.40
Aged 18 or over and not in remunerative work	7.40	9.40
In receipt of main phase Employment Support Allowance (IR)	7.40	9.40
Aged 18 or over and in Remunerative work		
Gross income less than £122	7.40	9.4
Gross income not less than £122 but less than £180	17.00	21.55
Gross income not less than £180 but less than £234	23.35	29.6
Gross income not less than £234 but less than £310	38.20	48.45
Gross income not less than £310 but less than £387	43.5	55.2
Gross income not less than £387	47.75	60.60



If your household comes under one of these categories, you will need to alter your payments to the correct amount.

If you require advice on whether you need to make changes to your weekly payments please contact the Income Management Team on: 0151 224 0201

If the effects of these changes are causing financial difficulty you can speak to Lynda Beck, Financial Inclusion Officer, in confidence on: 0151 224 0324.

GAS Safety Reminder

As your landlord the Association are legally responsible for making sure that a Gas Safe registered engineer checks the gas appliances in your home every 12 months.

This check ensures that your gas appliances are not leaking Carbon Monoxide. Carbon Monoxide is an invisible, odourless and tasteless gas, that can damage your health and in the worst case cause death.

You will be sent a Pre Annual Gas Safety Check letter when your gas check is due and a gas engineer will call, when in your area.

If you would prefer you can make an appointment for your convenience by calling the repairs helpdesk on **08081002578**.

Your safety is very important to us so if you are in doubt that a gas safety check has been carried out please contact us straight away.

You must allow us entry to your home to carry out this annual service and safety check as denying us access to carry out these works is a breach of your tenancy agreement and legal action could be taken against you, which could result in you losing your home.

Appointments can be made for: **Monday to Friday 8am-8pm, Saturday 9.30am-12 noon**

If you wish to have this document translated into your chosen language, please tick the relevant box to the right and return to Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

This document is available in large print, Braille and audio tape on request.

Please be aware that Cosmopolitan Housing Association may record any incoming or outgoing telephone calls as part of our commitment to providing excellent customer service.

إذا لديك الرغبة في الحصول على هذه الوثيقة مترجمة إلى اللغة التي تختارها، أرجو أن تضع علامة على الصندوق وترجعه إلى هيئة إسكان كوسمبوليتان.

Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

(Arabic)

如果您想把这份文件翻译成中文，请在空格内划✓，然后把传单寄回：Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY

(Chinese – Simplified)

如果您想把这份文件翻译成中文，请在空格内划✓，然后把传单寄回：Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY

(Chinese – Traditional)

ئەگەر حەز دەکەیت ئەم دۆکیومێنتەت بۆ سەر زماڤی خۆت بۆ وەر بگێڕدەریت ئەوا تکایە نیشانەت بۆ ئەو چوارگۆشە بەدو بێگەرینەوه بۆ (کۆمەڵەی کۆسمۆپۆلیتان بۆ خانوو بەره) بۆ ئەم ناو نیشانە:

Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY

(Kurdish)

Jeśli chcieliby Państwo otrzymać tłumaczenie tego dokumentu w wybranym języku, prosimy odhaczyć okienko i odesłać do: Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

(Polish)

Haddii aad jeclaan laheyd in documentigan luqad aad dooratay lagu soo turjumo, fadlan sax sanduuqa oo u soo celi hey'adda guriyeynta ah ee Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY.

(Somali)

Bu belgenin seçtiğiniz dile tercüme edilmesini arzu ediyorsanız, lütfen kutuyu işaretleyin ve Cosmopolitan Housing Association, Cosmopolitan House, 2 Marybone, Liverpool, L3 2BY adresine geri gönderin.

(Turkish)



Cosmopolitan House, 2 Marybone, Liverpool L3 2BY
Telephone: 0151 227 3716 . Fax: 0151 227 4991
www.cosmopolitanhousing.co.uk

Cosmopolitan Housing Association is a Charitable Industrial and Provident Society.