

WAYS TO PAY YOUR RENT

There are a number of options available to you to pay your rent these are:

Rent Card or Payzone Card

Rent Cards and Payzone Cards are available from Cosmopolitan on request and can be used to pay your rent by cash, cheque or debit card at any Post Office or Payzone outlet.

Click on the payzone logo to find your nearest outlet.



Direct Debit

Direct Debit allows you to pay your rent direct from your bank either weekly or monthly and when your rent changes the amount will automatically be adjusted.

Standing Order

Standing orders also allow you to pay direct from your bank however, you are responsible for advising your bank of any changes in payment.

By Telephone

You can pay by telephone using your credit or debit card. Simply ring **0151 224 0201** between 9am and 5pm Monday to Friday

Internet Banking

You can set up payments through your own bank if you have an internet account. You will need to provide our sort code **30-14-58** and account number **49829530** and your tenant reference number.

By Post

You can send a cheque made payable to Cosmopolitan Housing Association Ltd to our Head Office at Cosmopolitan House, 2 Marybone, Liverpool L3 2BY. Please remember to put your name and address and tenant reference number on the back of each cheque. **PLEASE DO NOT SEND CASH THROUGH THE POST.**

By Housing Benefit

If you are claiming full Housing Benefit, this is usually paid straight to us.

The Rent Income Team can be contacted on **0151 224 0201** or by emailing either Karen.Cheung@cosmopolitanhousing.co.uk , Lynda.Beck@cosmopolitanhousing.co.uk or Steven.Taylor@cosmopolitan.co.uk